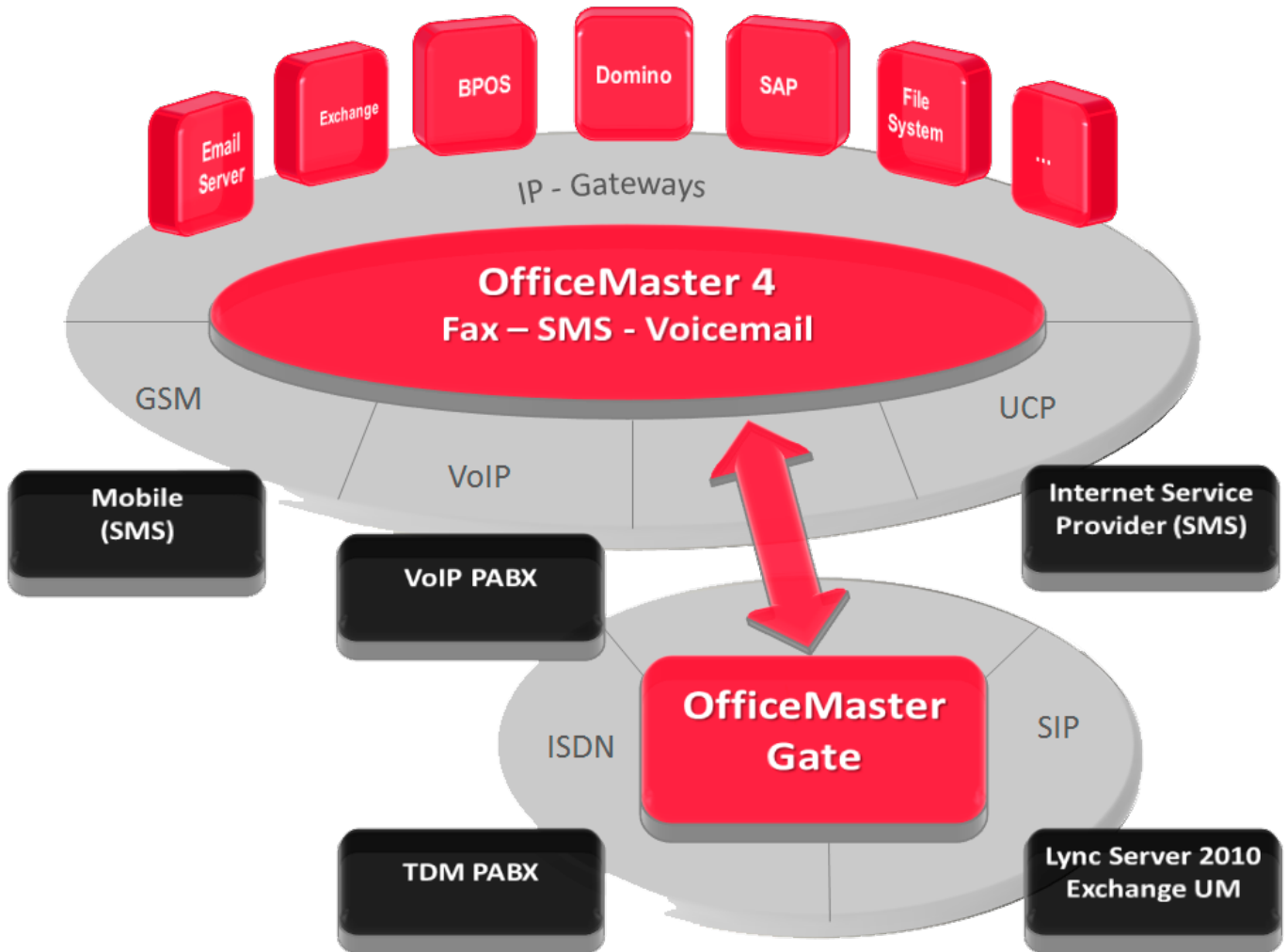


OfficeMaster products

All products from Ferrari electronic AG are collectively known under the OfficeMaster brand. This document provides an overview of the numerous OfficeMaster applications.



OfficeMaster 4 installed on Windows systems provides users with a powerful unified messaging solution that offers fax, SMS and voicemail services. Using central conversion (also known as rendering), users can send messages with attachments to the fax server for transmission as fax/SMS, without requiring any proprietary workstation software.

In combination with the OfficeMaster hardware, these services and also Microsoft Exchange Unified Messaging (voicemail) and Microsoft Lync 2010 can be operated without further changes to the hardware.

Primary interfaces

A basic license gives you the option of operating one alternative from the following list of interfaces for fax/SMS/voicemail.

- Connector for Microsoft Exchange 2003-2010
- Connectors for IBM Lotus Domino
- Connector for Microsoft Online Services
- Gateway for SMTP mail server
- Internal OfficeMaster memory

Additional licenses are required to operate these options in parallel. (OfficeMaster extension gateway)

SAP integration

Transmission of documents from SAP R/3 to OfficeMaster 4 via SMTP or SAPconnect. Delivery to the addressee is by fax, e-mail or SMS.

Users receive information about transmission status via their corresponding workstation program.

File interface and WebServices

The *Filegateway* supports various connection modes. For example, there are predefined templates for connecting to a number of MFPs, a special archive mode, for exchanging files with external systems, or for the OfficeMaster WebServices.

SMS communication

Just as with fax, SMS should be fully implemented either in the user's e-mail environment or by means of the proprietary client. With either solution, the server side of OfficeMaster 4 can initiate SMS communication in three different ways:

- Via landline telephone connection,
- Via one or more GSM cellular modems,
- Through an Internet service provider that exchanges messages with OfficeMaster 4 via UCP.

Network printer

The basic version of OfficeMaster features a printer interface that can access network printers for printing faxes. Output options include the printing of all documents or only of documents for predefined telephone numbers or users.

Multifunction printers

Incoming messages can be directed to multifunction printers (MFPs) that respond just like normal network printers. Two pathways are generally available for outgoing messages:

- Transmission via mail server
- Transmission at file level

Signature

The qualified electronic signature for faxes and e-mails guarantees the legal nature of delivered and received documents.

Character recognition

OfficeMaster OCR detects the text in faxes received containing graphics and adds this to the document, above or below the image, before forwarding the message to the user or document management system.

ISDN hardware for fax/SMS/voicemail with OfficeMaster

Depending on the version, the OfficeMaster Gate is a unified messaging controller that connects primary rate interfaces or basic rate interfaces to OfficeMaster 4 for professional applications of fax, SMS over landline, and voicemail/IVR solutions.

IP connectivity for PBX systems

With OfficeMaster over IP, Ferrari electronic provides an interface to VoIP PBX systems where a direct connection to the ISDN is not available.

Media gateways for MS Lync Server 2010 and MS Exchange Unified Messaging

OfficeMaster Gate is available as a special design for operation with UC variants of Microsoft Lync 2010 and Exchange Unified Messaging. This version of OfficeMaster Gate cannot communicate with OfficeMaster 4 as standard, although license extensions are available. These UC gateways include:

- OfficeMaster Gate UC,
- OfficeMaster Hybrid Gate/SBA,
- OfficeMaster Gate, PCIe board and
- "Lync-in-a-box"

Partner solutions

- Microsoft Dynamics NAV connector from Belware

