

SAP® Connector for Extending the OfficeMaster Suite

Unified Messaging-Integration (NGDX, Fax, SMS, E-Mail)
for SAP® ERP ECC 6.0, SAP NetWeaver®, mySAP® ERP,
SAP® R/3 (3.16 – 4.7)

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Business Case and Benefits

Using OfficeMaster Suite, buyers send orders directly from their Materials Management (MM) software, sellers send offers from their Sales and Distribution Processing (SD) software, and accountants send notices from Financial Accounting (FI) without having to print out documents first. Thanks to the complete integration in SAP, sending is made easy at the press of a button directly within the workflow.

Checking the transmission status is just as easy. The user receives a legally binding fax transmission report at their SAP Business Workplace, which can then be printed and / or archived fully automatically.

The user's incoming messages are also stored in the SAP Business Workplace. This creates an integrated cycle that optimizes workflow in the company.

Customer Statement:

„OfficeMaster works superbly. You don't often find software documentation as good as yours: really excellent, detailed and easy to understand.“
(ERP Sourcing AG, Switzerland)

E-Mail, Fax and SMS

For years already, SAP has enabled users to send documents, such as quotations, as PDF attachments via e-mail. Once released, the quotation is simply sent to the e-mail address saved in the accounts vendor master record. This is where OfficeMaster steps in.

OfficeMaster features an E-Mail component. A SAP user who creates a business document has the choice of printing, faxing or e-mailing it. OfficeMaster receives the quotation, sends it over the network, and reports the status. The status report is a transmission confirmation message, i.e. the mail transmission is confirmed, just like mailing a normal letter.

Quotations sent by NGDX or fax instead of E-Mail return a confirmation of reception, similar to a registered letter. When a fax is sent, the recipient's fax machine or software solution confirms that it has been received correctly.

In addition to transmission by E-Mail, SAP also supports document exchange via NGDX and fax. OfficeMaster Suite enables sending / receiving of SMS messages directly from SAP.

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SAP® Extension Connector

- Extends OfficeMaster Suite with a high-performance SAP connection.
- SAP-certified since 1997

Fax, SMS, E-Mail

- Direct transmission (via NGDX or fax) from applications such as SD, MM, FI, CO, HR and others
 - Document reception (via NGDX and fax) in SAP Business Workplace and integration with SAP Workflow
 - SMS transmission directly from SAP, such as service contracts and system status
 - E-Mail transmission with quotations and orders via E-Mail as PDF documents
 - Transmission status in SAP, optionally via Microsoft Exchange and Notes / Domino
 - Monitoring: Status and trace information in SAP
 - Stationery: Overlay feature for outgoing fax and NGDX messages
 - Connection via SMTP or SAPconnect: Full integration (optional)
 - Unicode support
 - Encrypted transmission via NGDX possible
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OfficeMaster Suite – Basic Administration

Communication with OfficeMaster is managed directly in SAP. This gives administrators an overview of all jobs sent and their status. If required, individual messages can be sent again. If specified in the configuration, the administrator can also have SMS about the SAP system status sent to a cell phone. This is the function of the Alert Monitor (RZ20).

To make OfficeMaster even more transparent for users, it is shipped with a status display program. This allows administrators and key users to check the jobs that are currently being processed, their status, and cancel these jobs if required. For quicker orientation, the status display also shows the SAP user names.

OfficeMaster Suite- Network Administration

Once OfficeMaster Suite for SAP has been installed it can be used by several SAP servers. Installation requires settings for the ISDN or VoIP connection, as well as details about the SAP servers. An OfficeMaster connector is set up on each SAP client for this purpose. As the connectors for SAP can be operated as individual processes they can be configured, started and stopped independently from

the overall system. OfficeMaster also records every transaction to log files with a reference to the SAP user and transaction number (i. e. purchase order number). These log files can be imported and analyzed by any application.

Applications and Attachments

The connection is based on basic SMTP or SAPconnect interfaces as used by the individual applications, such as MM, SD, FI, CO and HR, for external communication via fax, SMS and Internet mail.

Fax jobs are received in PS, PDF and PCL format and added with letterheads / logos. Documents can be transmitted professionally without having to copy the company logo with SAPscript. OfficeMaster can also work with third-party output management software (such as Adobe Accelio and Detec) to create well-designed forms. Fax forms can also be designed by these providers.

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Minimum System Requirements

Communication Interfaces

- OfficeMaster Gate (in all current versions)
- Direct connection to SIP trunks or IP PBXs

Hardware

- x86 / x64 Processors, 2,4 GHz
- 4 GB RAM main memory
- 30 GB of free hard disk space

Operation System

- Windows Server 2016 or newer
 - Client systems: Windows 10 or newer
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